



Return Material Authorization Form

Golden Pacific Systems, Inc. makes every effort to bring you a pleasant and successful shopping experience. If you are not pleased with your purchase, you may return it for a refund. If you need to make a return, please follow the directions below.

1. Call Client Services Team at 1-800-628-0345 to obtain a RMA number.
2. Repack your return securely with the original packaging if possible.
3. Complete and print this form entirely and enclose in package. Keep copy for your records.
4. Ship package via UPS, FedEx Ground or USPS. Record your tracking number of your shipment
5. Ship to: **Golden Pacific Systems, Inc.**

Attn: Returns Center
975 Corporate Center Pkwy
Santa Rosa, CA 95407

Customer Information:

Name: _____ RMA Number: _____

Location Number: _____

Address: _____ Phone No: _____

City, State, Zip: _____

E-Mail: _____

I am returning the following:

Item No.	Description	Qty.	Reason for Return

Note: All returns are subject to the following Golden Pacific Systems, Inc. return policies:

- Returns will be charged a 20% restocking fee.
- Shipping charges are not refunded unless the product is defective.
- You are responsible for the return shipping charges.
- Golden Pacific Systems, Inc. cannot accept returns of items that show signs of damage, wear or use.
- Refunds cannot be given for custom or personalized items.
- All returns must be done within 7 days from date of purchase.